

# Provider Link

To: CPMG Providers

From: Children's Physicians Medical Group, Inc. (CPMG)

Date: April 30, 2020

Re: **Care Gap Report**

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While clinic volume is low due to COVID-19, this is a great opportunity to schedule well visits and to close gaps in care for CPMG/RCHN members. Care Gap reports will be distributed by Provider Relations in the next two weeks along with the Practice Profiles and Scorecards via secure email. If you do not receive the email, please contact our Provider Relations department for re-distribution.

In the meantime, we highly encourage the utilization of our quality dashboard, Healthy Planet. Healthy Planet is a great resource which can help your practice to proactively identify children with gaps in care and is far more current than the quarterly reports. For Non-Epic users, Healthy Planet Link can be accessed via the CareLink portal. Epic users can access the dashboard via their Epic dashboard. Attached is the Healthy Planet tip sheet for use of the dashboard for Non-Epic users.

Please be aware of the following key points as you explore your dashboard:

- This information is entirely based on claims data, unless a child received an applicable service (like a flu shot) at Rady Children's Hospital.
- There will be a lag in services being reflected. Factors affecting this lag include how quickly claims are submitted to us, and where in the upload cycle from our claims system to Rady we received the information.
- Claims data is uploaded to Epic monthly.

Thank you for your continued dedication to the care of CPMG/RCHN members. We truly appreciate your collaboration in our mutual success.

Should you have any questions regarding this notification, please contact CPMG Provider Relations at [providerrelations@rchsd.org](mailto:providerrelations@rchsd.org).

Visit us on our website: [www.CPMGsandiego.com](http://www.CPMGsandiego.com)