

# Provider Link

To: CPMG Providers

From: Children's Physicians Medical Group, Inc. (CPMG)

Date: June 25, 2020

Re: **CPMG/RCHN UM Processes - Tip Sheet**

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Please see attached for an informational tip sheet on Utilization Management processes. The information can also be found on our website [www.CPMGSanDiego.com](http://www.CPMGSanDiego.com) under the "Physician Login" section for your reference.

Topics addressed include:

- Inquiries
- Turnaround Time Guidelines
- Availability of Criteria
- Peer to Peer Requests
- Provider Appeals (written peer to peer request)
- Affirmative Statement

Should you have any questions regarding this notification, please contact CPMG Provider Relations at [providerrelations@rchsd.org](mailto:providerrelations@rchsd.org).

Visit us on our website: [www.CPMGsandiego.com](http://www.CPMGsandiego.com)