

Provider Link

To: CPMG Providers

From: Children's Physicians Medical Group, Inc. (CPMG)

Date: October 8, 2020

Re: Health Net Webinar: How to Improve Patient-Provider Communication

In effort to improve provider and patient communication, CPMG would like to invite you to join the upcoming webinar "How to Improve Patient-Provider Communication," hosted by the Health Net Culture and Linguistic Department in honor of National Health Literacy Month. Health Net recommends that providers, providers' leadership, managers, and front-line staff who communicate with members attend this webinar.

Webinar Topics Include:

- Define health literacy and explore the impact on patients
- Learn communication strategies to improve patient-provider communication
- Identify resources to support patients with low health literacy

When: 12:00 PM-1:00 PM PST
Tuesday, October 20th, 2020

Where: Virtual Event

Register at: https://centene.zoom.us/webinar/register/WN_tS81uFBQTWm5TQqi4wH9tg

Should you have any questions regarding this notification, please contact CPMG Provider Relations at providerrelations@rchsd.org.

Visit us on our website: www.CPMGsandiego.com