

# Provider Link

To: CPMG Providers

From: Children's Physicians Medical Group, Inc. (CPMG)

Date: March 31, 2023

Re: **UPDATE: EZNet 2-Factor Authentication**

As mentioned in a previous Provider Link, we will be implementing Two Factor Authentication. This new security feature, **effective 5/1/2023**, will require you to verify your login with an authentication code each time you log into EZNet.

**Effective immediately**, after you login, you will be prompted to confirm your email address in EzNet. It is important that we have the correct email address on file.

**If your email is incorrect, please email EzNet Support at [EzNetSupport@rchsd.org](mailto:EzNetSupport@rchsd.org) with the subject line: Correct Email Address. Please include your username so we may update the system.**

Confirm Email Address

ez cap eznet  
citro health solutions

Confirm Email Address

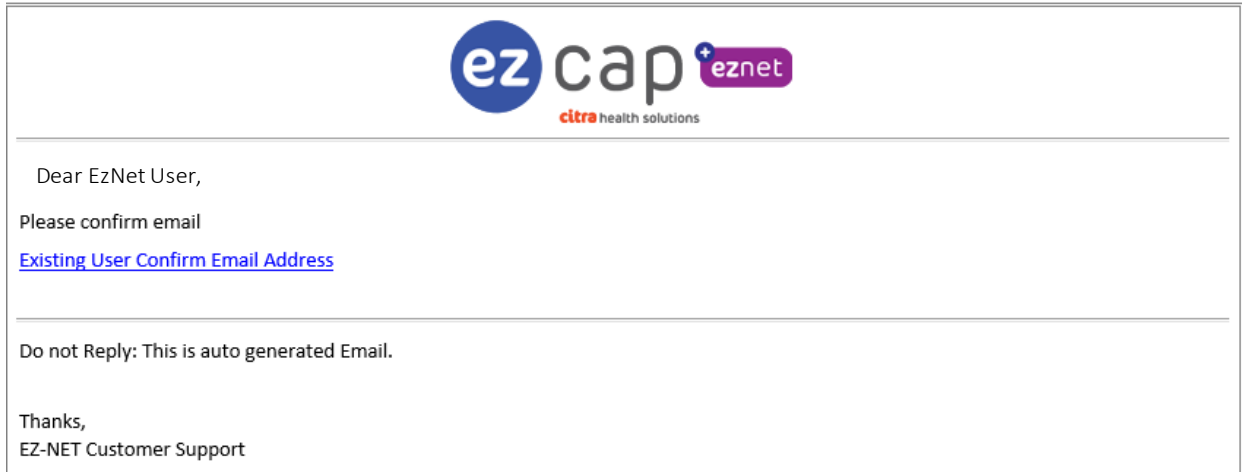
Please enter your Email address.

User Name : ZEUSER  
Email Address : EUSER@YOUREMAIL.COM

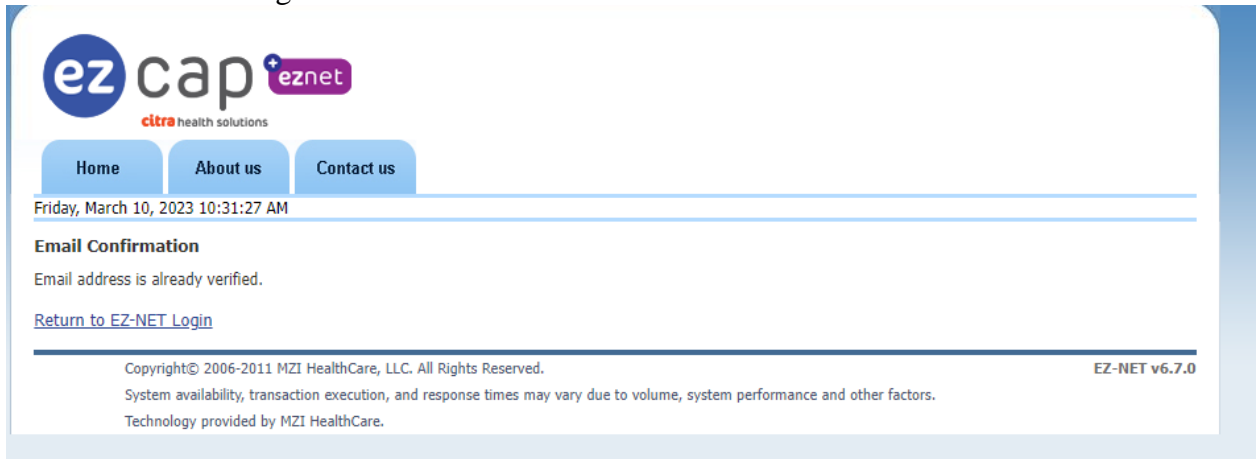
Send Email Cancel

If we have the correct email address for you, click on the box, Send Email.

You will receive an email from EzNet Support. If you do not receive this email, please check your SPAM folder.



You will see a message Email Confirmation.



**PLEASE NOTE: ALL EZNET USERS MUST HAVE AN INDIVIDUAL LOGIN.**

Please pass this notification on to any other staff members who utilize EZNet so they are aware of this change and can avoid deactivation of their access. Thank you!

Should you have any questions regarding this notification, please contact CPMG Provider Relations at [providerrelations@rchsd.org](mailto:providerrelations@rchsd.org) or phone (858) 634-4954.

Visit us on our website: [www.CPMGsandiego.com](http://www.CPMGsandiego.com)