

Provider Link

To: CPMG Providers

From: Children's Physicians Medical Group, Inc. (CPMG)

Date: June 22, 2023

Re: **Language Assistance Program (LAP) Training for Providers**

HealthNet invites you to their upcoming training webinar on **Language Assistance Program (LAP) Training for Providers** on Wednesday, May 31st, from 11:00 am-12:00 pm. The webinar is open to all staff that works directly with members. You must pre-register for this webinar. At the end of the registration process, you will be given the option to add the webinar to your calendar. While viewing the webinar, you can access the audio portion of the presentation through a call-in number or your computer's audio.

https://centene.zoom.us/webinar/register/WN_IP6pyuLeTNCZU7Em3ZeJCw#/registration

In the webinar, HN will cover:

- Language Assistance Program background
- LAP Overview
- LAP Compliance Requirements
- Line of Business Membership Demographics
- Interpreter Access Phone Numbers
- Additional Resources for Providers

Should you have any questions regarding this notification, please contact CPMG Provider Relations at providerrelations@rchsd.org or phone (858) 634-4954.

Visit us on our website: www.CPMGsandiego.com