

Provider Link

To: CPMG Providers

From: Children's Physicians Medical Group, Inc. (CPMG)

Date: September 25, 2023

Re: Quality Health Partners (QHP) Program – Blue Shield Promise

As we are all aware, it has been challenging to see all our CPMG members for well-child exams over the past 3 years. This has resulted in lower than desired HEDIS measure performances with all our populations, but even more so with our Medi-Cal members. Thankfully, Blue Shield Promise has offered to partner with us at no cost to help complete well child visits to meet the 2023 WCV measure over the next 3 months by offering to schedule visits through the Quality Health Partners program. This program staffs NPs to help close care gaps and encourage families to reconnect to their medical home.

As a network we are behind by over 4000 members with Blue Shield Promise, resulting in less than 25% compliance for the WCV HEDIS measure. As a network, we will be moving forward to partner with BSP in the coming weeks. Blue Shield Promise will notify us when any member participates in the program so that we can share that information with you as the provider. We wanted to make you aware and give you the opportunity to opt out of this assistance if you feel you can accomplish this on your own in the next 3 months.

Please see the following page to learn more about the Quality Health Partners Program.

For any questions or concerns, please contact Cassidy Boyd at CBoyd1@rchsd.org.

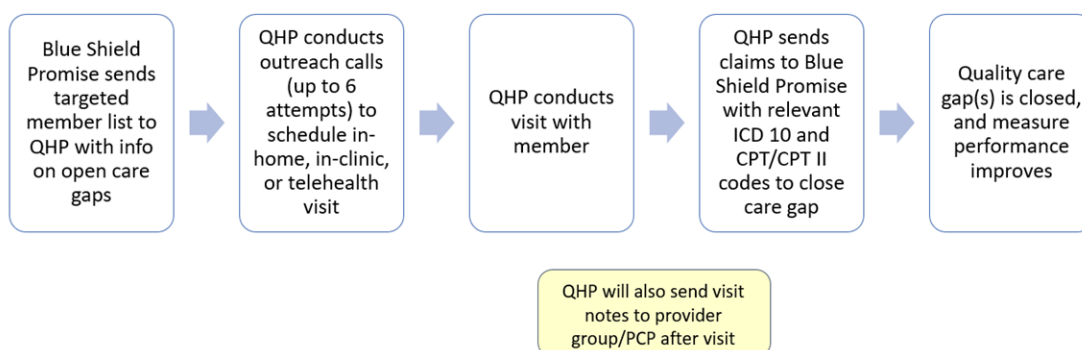
About Quality Health Partners (QHP)



- Founded in 2019
- Focused on quality gap closures
- Can improve PCP, medical group, and plan quality performance
- Flexible, large volume capability, scalability, clinician experts in coding, documentation and care gap closure
- Quick implementation



Quality Health Partners Program Workflow



How Quality Health Partners Operates



Regional Clinical Teams

- Physician Assistant/Nurse Practitioner, 2 Medical Assistants, Scheduler, Quality Auditor

Efficient Workflows

- QHP can see up to 50 patients per day per clinical team
- QHP sees patients 7 days per week from 8am to 8pm via **in-home, in doctor's office, or telehealth.**
- QHP schedules patients within 2 weeks timeframe and offers same day and next day service.
- Pre-charting prior to the visit ensures quality care gaps are addressed at the time of the visit.
- EMR is customized for, quality gap closure, SDoH, and compliant documentation.
- QHP ensures all diagnosis, CPT, CPTII codes are billed on the so that the provider/group/plan get credit for closed quality measures.