



Provider Link

To: CPMG Providers

From: Children's Physicians Medical Group, Inc. (CPMG)

Date: August 20, 2024

Re: **AB 1455 Notice-Claims Settlement Practices & Dispute Resolution Mechanism**

As required by Assembly Bill 1455, the California Department of Managed Health Care has set forth regulations establishing certain claim settlement practices and the process for resolving claims disputes for managed care products regulated by the Department of Managed Health Care.

This information notice is intended to inform the Provider of their rights, responsibilities, and related procedures as they relate to claim settlement practices and claim disputes from commercial HMO, POS, and, where applicable, PPO products where Rady Children's Hospitals-San Diego (RCHSD), and Rady Children's Specialists of San Diego, A Medical Foundation (RCSSD) are delegated to perform claims payment and provider dispute resolution processes.

Please see attached for the downstream provider notice for claims settlement practices and dispute resolution mechanism.

Should you have any questions regarding this notification, please contact CPMG Provider Relations at providerrelations@rchsd.org.

Visit us on our website: www.CPMGsandiego.com