

INFORMATIONAL RESOURCES

- CPMG Customer Service Department is available Monday through Friday from 8-5 to assist with questions on member authorizations, claim inquiries, and appeals and any additional questions you may have at 1-877-276-4543.
- CPMG Provider Relations Department is also available to help with Contractual, reimbursement or operational questions at 858-634-4951 or 858-634-4954.
- CPMG web site, www.CPMGSanDiego.com has many resources for providers. User name and password follows, please remember that both user name and password are case sensitive.
 - User Name: cpmgdocs
 - Password: Cpmgdocs2010
 - Additional resources available on the website include:
 - Clinical Guidelines
 - CPMG Events
 - CPMG/RCHN Provider Rosters
 - Educational information
 - EZ Net Form
 - Quick Reference Guide (QRG)
 - Urgent Care Roster