

Provider Link

To: CPMG Primary Care & Specialist Physicians
Ancillary Providers
Rady Children's Hospital

From: Children's Physicians Medical Group, Inc. (CPMG)

Date: June 7, 2018

Re: **New CPMG/RCHN HMO Contract – United Healthcare Medi-Cal**

CPMG is pleased to announce through collaborative efforts with Rady Children's Hospital, we are expanding health plan participation opportunities in San Diego County.

Rady Children's Health Network has entered into a contractual agreement with *United Healthcare Community Plan*, a newly formed Medi-Cal HMO health plan product, effective **July 1, 2018**. This health plan offering will only be provided in San Diego County.

Like our existing RCHN HMO health plan contracts, members will have access to CPMG PCPs and the existing RCHN network of providers.

What This Means To You:


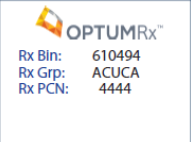
CONTRACT AMENDMENTS:

PCPs will be receiving contract amendments shortly, adding this additional health plan product to your capitation compensation exhibits.

Contract agreements/rates for specialist physicians and ancillary providers will remain the same.

MEMBERSHIP/ELIGIBILITY:

Membership will begin to appear 7/1/2018. Please see below for a sample ID card and refer to the attachment for more information about eligibility verification.


UnitedHealthcare Community Plan
 Health Plan (80840) 911-87726-04
 Member ID: 999999999 Group Number: CAMCMP
 Member: SUBSCRIBER A MEMBER Payer ID: 87726
 PCP Name: PROVIDER PHYSICIAN
 PCP Phone: (999)999-9999

 Rx Bin: 610494
 Rx Grp: ACUCA
 Rx PCN: 4444
 0501 Administered by UnitedHealthcare Community Plan of California, Inc.

In case of emergency call 911 or go to nearest emergency room. PH1002-07/16/17
 This card does not guarantee coverage. To verify benefits or to find a provider, visit the website myuhc.com/communityplan or call. Emergency Services rendered to the Member by non-Contracting providers are reimbursable by the Contractor without Prior Authorization.
 For Member Customer Service: 866-270-5785 TTY 711
 For Providers : uhccommunityplan.com 866-270-5785
 Claims: PO Box 30884, Salt Lake City, UT 84130-0884
 Pharmacy Claims: OptumRX, PO Box 29044, Hot Springs, AR 71903
 For Pharmacists: 877-305-8952

AUTHORIZATIONS / REFERRALS:

Please use the existing CPMG/RCHN Quick Reference Guide, forms and processes. Authorization requests should be submitted via the EZNet provider portal, www.eznet.rchsd.org.

Patients should continue to be directed to the CPMG/RCHN network of physicians, ancillary providers & Rady Children’s Hospital.

Rosters, forms and additional information can be found on our website, www.cpmgsandiego.com, under the physician login section:

UserName: cpmgdocs
Password: Cpmgdocs2010

CLAIMS:

Submit professional claims utilizing your current process for all other CPMG/RCHN members (Office Ally, Athena, etc), payor ID: RCHN1.

Submit DME & facility claims to:

Rady Children’s Hospital
 3020 Children’s Way MC-5099
 San Diego, CA 92123

Should you have any questions regarding this notification, please contact the CPMG Provider Relations Representatives listed below:

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