

Provider Link

To: CPMG Primary Care & Specialist Physicians
Ancillary Providers
Rady Children's Hospital

From: Children's Physicians Medical Group, Inc. (CPMG)

Date: November 9, 2018

Re: **New CPMG/RCHN HMO Contract – Care 1st Medi-Cal**

CPMG is pleased to announce through collaborative efforts with Rady Children's Hospital, we are expanding health plan participation opportunities in San Diego County.

Rady Children's Health Network has entered into a contractual agreement with **Care 1st Health Plan**, a Medi-Cal HMO health plan product, effective **November 1, 2018**. This health plan offering will only be provided in San Diego County.

Care 1st Health Plan will be changing its name to: **Blue Shield Promise Health Plan** on January 1, 2019. See sample ID cards below

Like our existing RCHN HMO health plan contracts, members will have access to all CPMG PCPs and the existing RCHN network of providers.

What This Means To You:

CONTRACT AMENDMENTS:

PCPs will be receiving contract amendments shortly, adding this additional health plan product to your capitation compensation exhibits.

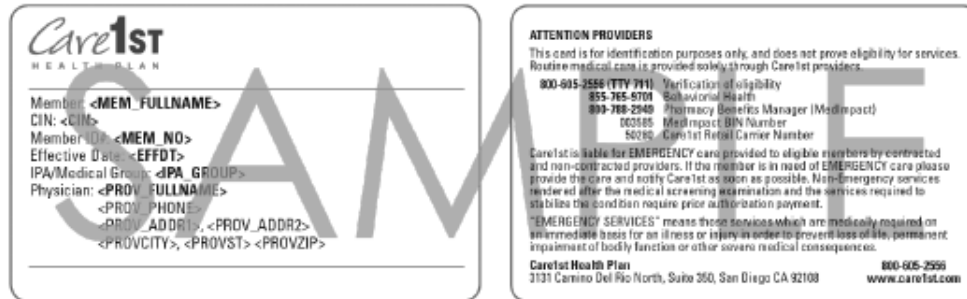
Specialists and Ancillary providers: existing Medi-Cal managed care rates and terms in the current agreement apply to this new health plan product.

MEMBERSHIP/ELIGIBILITY:

Membership will begin to appear 12/1/2018. Please see below for sample ID cards for both the current and future health plan names.

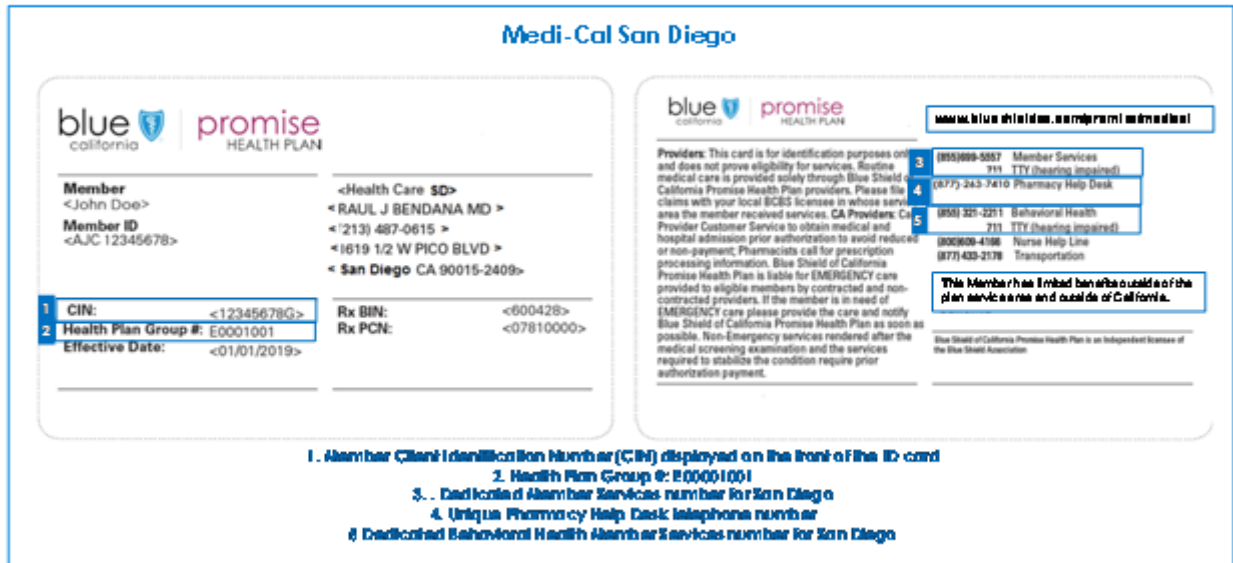
Identification (ID) cards

As a Member of Care1st Health Plan, you will get a Care1st Health Plan ID card. You must show your Care1st Health Plan ID card and your Medi-Cal Benefits Identification Card (BIC) when you get any health care services or prescriptions. You should carry all health cards with you at all times. Here is a sample Care1st Health Plan ID card to show you what yours will look like:



If you do not get your Care1st Health Plan ID card within a few weeks of enrolling, or if your card is damaged, lost or stolen, call Member services right away. Care1st Health Plan will send you a new card. Call 1-855-699-5557 (TTY 711).

Blue Shield of California Promise Health Plan Medi-Cal ID San Diego ID Card Front and Back



*All content, including print displays and/or markings will be refined and standardized by the print vendor

AUTHORIZATIONS / REFERRALS:

Please use the existing CPMG/RCHN Quick Reference Guide, forms and processes. Authorization requests should be submitted via the EZNet provider portal, www.eznet.rchsd.org.

Patients should continue to be directed to the CPMG/RCHN network of physicians, ancillary providers & Rady Children's Hospital.

Rosters, forms and additional information can be found on our website, www.cpmgsandiego.com, under the physician login section:

UserName: cpmgdocs
Password: Cpmgdocs2010

CLAIMS:

Submit professional claims utilizing your current process for all other CPMG/RCHN members (Office Ally, Athena, etc), payor ID: RCHN1.

Submit DME & facility claims to:

Rady Children's Hospital
3020 Children's Way MC-5099
San Diego, CA 92123

Should you have any questions regarding this notification, please contact Rhonda Kocher, CPMG Provider Relations at (858) 634-4951 or rkocher@rchsd.org.