



November 5, 2019

***New Information From Your CPMG Medical Directors...
... always interesting to us – hopefully useful to you!***

Under a small quality improvement grant we recently received, we have obtained an 11-hour, eight-part (eligible for 1-3 AMA category 1 credits each) CME course on patient communication through Sullivan Luallin. While we fervently believe that pediatricians in general are among the best at communicating with patients and families, challenging families continue to be one of the most common topics providers in our system ask for our help with, and I think very few of us don't encounter some situations where we would like to have additional skills. This content is not, as you will see, primarily about pediatrics, but it is certainly our experience, and I assume yours, that our issues with communication are rarely with our children.

Invitations to take these free CME courses will be sent to you every two months on the 5th of the month through May and will come from a @learnupon.com email address and will reference the SLG Patient Experience Learning Center. If you have not received this email by the end of the day on the 5th, please check your spam filter and add the sender to your safe list.

We hope you will find this a valuable use of your time, and a painless opportunity to meet your CME requirements.

Please let us know if you have any questions about this communication.

Best wishes,

Whitney Carr Edwards, MD, FAAP
Senior Medical Director, CPMG

Marshall J. Littman, MD, FAAP
Associate Medical Director, CPMG